# Chesney Glen Homeowners' Association

# **HOA Standards**



# **ACC Guidelines**

September 10, 2008

# **Table of Contents**

1	Intro	oduction	2
	1.1	Declaration of Covenants, Conditions and Restrictions	2
	1.2	Document Purpose	
	1.3	BOD Purpose	3
	1.4	ACC Purpose	3
	1.5	Summary	3
2	Hon	neowner Responsibilities	4
	2.1	Introduction	
	2.2	Lawn and Yard Maintenance	
	2.3	House and Structure Maintenance	4
	2.4	Respect for Neighbors	5
	2.5	Timely Payment of Dues and Assessments	
	2.6	Submission of Requests for Change	
	2.7	Abdication of Responsibility	7
3	BOI	D/ACC Responsibilities	8
	3.1	Introduction	8
	3.2	Conduct Annual and Ongoing Meetings	8
	3.3	Addressing Concerns	
	3.4	Upkeep and Improvement of Common Areas of the Community	8
	3.5	Review of ACC Submissions	9
	3.6	Enforcement of Community Standards	9
	3.7	Use of Corrective Action Plan	9
4	ACC	C Submission Process	0
	4.1	Introduction	0
	4.2	Detailed Steps of the Submission Process	0
5	Com	nmunity Standards	4
	5.1	Introduction	
	5.2	Specific Community Standards	4
6	Corr	rective Action Process	
Ū	6.1	Introduction and Purpose	
	6.2	Detailed Steps of the Corrective Action Plan (CAP)	
7		tact Information/References	
,	7.1	Sources for More Information	
	/ · I	Doubon for 191010 illiorillation 2	<b>- 1</b>

## 1 Introduction

# 1.1 Declaration of Covenants, Conditions and Restrictions

The document "Declaration of Covenants, Conditions and Restrictions for Chesney Glen," filed with the Register of Deeds in Wake County, is the guiding framework that defines the standards for our Community. These Covenants transfer with sale of any property and are binding on all homeowners. These documents exist to ensure that standards of design quality and property maintenance will be upheld to maintain and enhance the Community's overall appearance and thereby protect property values.

# 1.2 Document Purpose

The purposes of the "HOA Standards and ACC Guidelines" document are to:

- 1. Define and clarify the procedures and standards stated in the Covenants, under which the Community operates.
- 2. Assist homeowners in understanding the Covenants, restrictions and conditions through interpretative guidelines.

As part of the home buying process, every homeowner in Chesney Glen signed a document affirming his/her accountability to the standards defined in the Covenants and upheld by the elected Board of Directors (BOD). Every Homeowner's commitment to and involvement in the Community varies, which is to be expected, but it must be understood that the actions of a member of the Chesney Glen Community, and the degree to which that member's property is maintained, has a direct impact on the rest of the Community.

# 1.3 BOD Purpose

The purpose of the Board of Directors is to serve the Chesney Glen Homeowners' Association and to uphold the standards of the legal binding Covenants. The main ways in which the Board fulfills its duties are:

- Communicating and consistently enforcing the Covenants, conditions and restrictions as they pertain to the use of the lots and common areas.
- Setting budgets, collecting dues, and using these funds to provide basic services and to maintain or improve upon common areas of the Community.
- Holding required annual meeting open to all members of the Association.
- Communicating information pertinent to the HOA through various media and publications.
- Organizing and hosting events that foster a sense of community.
- Resolving any issues that arise within the Community.
- Financing and facilitating a Welcoming Committee to welcome new neighbors into our Community.
- Soliciting and appointing Community members to the Architectural Control Committee (ACC).

# 1.4 ACC Purpose

The ACC is charged with maintaining consistent application of the Community Standards, as defined in the Covenants. The ACC accomplishes its charge by:

- Reviewing applications for exterior changes to homes/lots to ensure that these changes are in accord with past actions of the HOA.
- Working with Homeowners whose proposed changes do not adhere to the Community Standards to help bring their submission into compliance.

# 1.5 Summary

The BOD is the legal entity bound by the Bylaws of the HOA to serve all members of the Community of Chesney Glen. The BOD is staffed by volunteers who give their time and effort because they care about the Community and their fellow neighbors. This document is being distributed to assist all homeowners in understanding the Covenants, Bylaws, ACC guidelines and the processes by which the HOA functions.

# 2 Homeowner Responsibilities

#### 2.1 Introduction

This section details the responsibilities of the Homeowners in the Association. Maintaining the grounds and structures of the lots enhances the visual character and economic value of the property and neighborhood and in some cases ensures the safety of the residents. Having respect for neighboring homeowners in the use of the lots promotes a friendly atmosphere and contributes to the Community's quality of life.

#### 2.2 Lawn and Yard Maintenance

Homeowners are responsible for maintaining their yard in a neat and orderly manner so as to present a pleasing appearance, as considered by the HOA (i.e., the Board of Directors and all other homeowners). This includes keeping the lot free of tall grass, undergrowth, dead trees, and trash. Grass, weeds, and undergrowth should not exceed a height of 8 inches. All grass and plantings should be kept in good condition, within the outdoor watering schedule allowed by the Town of Cary. [Covenants Article VII, Section 2(j); Town of Cary Community Appearance Manual]

#### 2.3 House and Structure Maintenance

Homeowners are responsible for maintaining their house and other structures in a neat, orderly and well-kept manner, as considered by the HOA. Any act or use that could reasonably cause embarrassment, discomfort, annoyance, or nuisance to the neighborhood is prohibited. This is understood to mean keeping your home and structures painted, clean, and well maintained, including but not limited to replacing rotting wood. The pursuit of hobbies or other activities that might cause disorderly, unsightly, or unkempt conditions should not be undertaken on any part of any lot. No industry, business, trade, occupation or profession of any kind is permitted on any lot unless the home occupation is permitted in accordance with Town of Cary Land Development Ordinance 5.3.4(C). [Covenants Article VII, Sections 4, 7]

# 2.4 Respect for Neighbors

Please show respect for your neighbors' right to enjoy their property and the Community by observing common sense and the following guidelines:

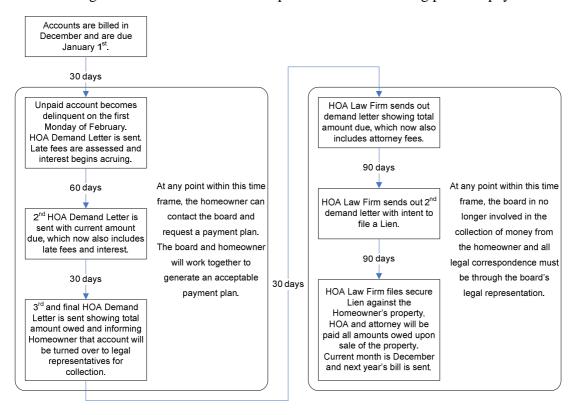
- a) Vehicle Parking: The Covenants of the Community prohibit all on-street parking. The BOD understands and accepts that exceptions to these Covenants must be made at times, and asks homeowners not to park on the street longer than is necessary on these occasions. Similarly, no vehicles should be parked or stored on the lawn of any lot in the development. No inoperative or abandoned vehicles should be parked or stored at any time on any lot or on the streets in the development. [Covenants Article VII, Section 3]
- b) **Boat, Trailer, and Camper Parking**: Homeowners are not permitted to park boats, trailers, campers and all other similar property on the streets in the development. Such property should be parked in a garage or an area screened from the street and the adjoining lot view, and said area must be previously approved by the ACC through proper submission. (See section 4) Temporary street or driveway parking of these properties is permitted for their care and maintenance. [Covenants Article VII, Section 3]. (See section 5.2.2)
- c) Noise: Noxious, offensive, or loud activities should not be carried out on any lot. Homeowners should refrain from any act or use that could reasonably cause embarrassment, discomfort, annoyance, or nuisance to the neighborhood. This includes, but is not limited to, barking dogs and excessively loud music. [Covenants Article VII, Section 7]. The Town of Cary Noise Ordinance prohibits operating lawn mowers and other motor-driven tools out-of-doors between 9:00 pm and 7:00 am Monday through Friday, and between 9:00 pm and 9:00 am on Saturday and Sunday [Cary Code of Ordinances, Chapter 22, Article IV, Division 2, Section 22-106].

# 2.5 Timely Payment of Dues and Assessments

All Homeowners are expected to make timely payment of all Dues and Assessments. If it is known that a payment will not be made by its due date, the Homeowner should make every attempt to notify the BOD ahead of time.

The Covenants allow for a \$25 late charge and an 18% interest charge in the event that an Assessment is not paid within 30 days of the due date. [Covenants Article IV, Section 8].

Because separating the responsibility of being a BOD Member from the compassion held for the BOD's fellow neighbors can be difficult, the BOD has developed the following flowchart for the fair and impartial task of collecting past due payments.



# 2.6 Submission of Requests for Change

# 2.6.1 Purpose

Homeowners are required to obtain ACC approval for external changes to their lot or home. The ACC has the right to deny approval for any proposed changes that are not suitable or desirable for aesthetic or any other reasons. ACC approval is required to ensure that any changes are in compliance with the Community Covenants, to preserve and

enhance property values in the Community, and to maintain a harmonious relationship among the structures, vegetation, and overall design of the Community.

## 2.6.2 Changes Requiring Approval

- ACC approval is required for:
  - Painting the exterior of the house or other structures a color that differs from its current color
  - o Parking / storage of boats, trailers, campers, and other similar property
  - o Decks / Sunrooms / Screen Rooms / Patios / Additions / etc.
  - o Doghouses
  - o Fences
  - o Grading
  - o Planting a hedge or row in the front or side/front yard that will act as a fence
  - o Stationary play equipment (e.g., swing sets, basketball goals)
  - o Pools
  - o Free standing sheds / storage buildings
- There are some external changes that do not require ACC approval. Nevertheless,
  Homeowners should bear in mind that any act or use of the lot that could
  reasonably cause embarrassment, discomfort, annoyance, or nuisance to the
  neighborhood is prohibited. ACC approval is NOT required for:
  - o Repairs to existing structures
  - o Most plantings or landscaping treatments (See Section 5.2.8)
  - o Re-painting the house and other structures without changing the colors
  - Removal of dead trees

# 2.7 Abdication of Responsibility

In the event that the maintenance or repair of a lot or its structures is necessitated by the negligence of the Homeowner, the BOD can have the required work performed and have the costs of such maintenance, replacement, and/or repairs charged as a special assessment to the owner of property involved. [Covenants Article VI, Section 2]

# 3 BOD/ACC Responsibilities

#### 3.1 Introduction

The Covenants establish the HOA and the ACC. The Board of Directors is the governing body of the Chesney Glen Homeowners' Association. It consists of a President, a Vice President, a Secretary, a Treasurer, and an At-large Member. The Board members are elected to serve for a term of 3 years.

The Board appoints 3 or more volunteers from the Community to the Architectural Control Committee. The committee is headed by the ACC Chair, who is also the At-large Member on the Board.

# 3.2 Conduct Annual and Ongoing Meetings

The Board holds an Annual Meeting for Association Members, to inform them of its activities and plans. The agenda for the annual meeting includes:

- Review of yearly reports and activities, including financial statements from the Board of Directors
- Discussion of any concerns brought up by residents
- Discussion of upcoming plans
- Elections to the Board of Directors

The Board also meets on an ongoing basis to handle day-to-day operations. These meetings are open to Association Members.

# 3.3 Addressing Concerns

Residents are encouraged to bring any concerns related to Community matters to the attention of the Board of Directors. The Board will make every effort to address these concerns. Please realize that various regulatory agencies may have jurisdiction that supersedes that of the BOD/HOA.

# 3.4 Upkeep and Improvement of Common Areas of the Community

The Board authorizes the utilization of HOA dues for the upkeep and improvement of the common areas of the Community, in addition to other operating costs. Common areas include the front entrance and the storm water retention pond. The Board has authority over the Community common area and its use.

#### 3.5 Review of ACC Submissions

The goal of the ACC is to achieve and maintain a harmonious and high quality development by overseeing exterior changes to the appearance of homes and lots. Residents must obtain ACC approval for most changes (See Section 2.6.2).

In examining each application for design approval, the ACC considers whether or not the exterior change is in compliance with the Covenants and Community Standards outlined in Section 6 of this document. The ACC has the right to deny any submission that does not meet the Community Standards. If an application is denied, the applicant may appeal to the Board. The Board may reverse or modify the ACC's decision by a majority vote of the members.

# 3.6 Enforcement of Community Standards

The Board will make every reasonable effort to enforce Community Standards. The Board does not make a habit of policing the Community. However, if the Board becomes aware of a possible infraction or the possibility of a pending infraction, it becomes the Board's responsibility to investigate and take appropriate action.

Failure by the Board to enforce any covenant or restriction does not constitute a waiver of the right to do so thereafter. [Covenants Article VIII, Section 1].

#### 3.7 Use of Corrective Action Plan

The Board is authorized to levy late charges and fees towards the collection of HOA dues and assessments, or towards the maintenance and repair of a lot in the case of willful negligence of the owner. Every effort will be made to handle this in a reasonable and fair manner as per the Corrective Action Plan described in Section 6.

# **4 ACC Submission Process**

#### 4.1 Introduction

Most exterior changes to the appearance of the home or lot require approval by the ACC. Residents are required to go through the ACC submission process to obtain approval before starting work on the project.

The ACC is charged with reviewing all applications for exterior changes and rendering its decision to the applicant within *thirty* days of receipt of the completed application. If the applicant does not receive a decision from the ACC within this time period, the submission is deemed approved by non-action.

# 4.2 Detailed Steps of the Submission Process

#### 4.2.1 Homeowner Submission Procedure

- 1. Create complete, to-scale plans of the work and fill out the application form:

  Complete the Architectural Request application form and attach all required exhibits. Include full details of the proposed change. If the change is structural, or involves fencing or grading, submit a sketch or plan and outline specifications. Be sure to include information such as type of material, size, height, color, location, etc. Provide a sketch of the location of a building or fence as it relates to the house, lot and existing additions/enhancements. Provide paint samples for color changes.
- 2. <u>Notify neighbors of submission</u>: The application form requires that you notify all adjoining neighbors and any other Homeowners within sight of the proposed changes. Their signature on the application means they have been notified, not that they approve of the changes.
- 3. <u>Submit plans to ACC for approval</u>: Mail or hand deliver the application to the ACC contact whose address is shown on the application form. Incomplete applications will be returned, thus causing further delay.
- 4. Respond to questions asked by the ACC: The ACC will review the application, potentially ask questions and then respond to you. You can get updates on the status of the submission at any time by contacting the ACC.
- 5. <u>Upon approval, acquire permits (if necessary) from the Town of Cary</u>: Please keep in mind that many additions or modifications to the property require permits from the Town of Cary. If you have any questions concerning permitting or inspection requirements, please contact the Town of Cary directly.

**NOTE:** Do not purchase materials or commit to any contractor in anticipation of immediate approval by the ACC. Wait until you have received written approval before purchasing or committing to such work. The Board cannot be held liable for costs incurred by Homeowners who purchase materials or begin work before receiving the ACC's decision.

#### 4.2.2 ACC Review Procedure

- 1. During the ACC's consideration of an application, an ACC member (or members) may view the site and discuss the project with the applicant or neighbors.
- 2. The ACC consists of a minimum of three association members who will review the application.
- 3. The ACC considers the application and any data or comments received from immediate neighbors.
- 4. After discussing the application as submitted, the ACC will vote to (1) approve, (2) approve conditionally or (3) disapprove. If the submission is conditionally approved or disapproved, the ACC must note, in writing, on the application the reason or reasons it was not approved as submitted.
- 5. The ACC gives the applicant written notice by use of a duplicate copy of the application or by writing a letter stating the decision.
- 6. The ACC records its action and the notification to the applicant by placing copies of the executed application and/or letters in the ACC's archives. Duplicate copies of all records will be forwarded to the BOD at its request.
- 7. Conditional approval means that work may proceed according to the conditions agreed upon by the ACC in the conditionally approved application.
- 8. The ACC may inspect work in progress and require (either orally or in writing) that the applicant correct any non-compliance with the approved design.

#### 4.2.3 ACC Evaluation Criteria

The ACC evaluates each application on its individual merits. The ACC's decisions are based on, but not limited to, the following criteria:

- <u>Validity of concept</u>: The basic idea of the exterior change must be sound and appropriate to its surroundings.
- <u>Landscaping and environment</u>: The exterior change must not unnecessarily destroy or blight the natural landscape or the achieved man-made environment.
- Relationship of structures and adjoining property: The proposed change must relate harmoniously among its surroundings and to existing buildings and terrain that have a visual relationship to the change.
- <u>Protection of neighbors</u>: The interests of neighboring owners and renters must be protected by making reasonable provisions for such matters as surface water drainage, sound and sight buffers, preservation of views, light and air, and other aspects of design that may have substantial effects on neighboring property.
- <u>Design compatibility</u>: The proposed change must be compatible with the design characteristics of the applicant's home and the general neighborhood setting.
   Compatibility is defined as harmony in style, scale, materials, color and construction details.
- <u>Scale</u>: The three dimensional size of the proposed change must relate satisfactorily to adjacent structures and its surroundings.
- Materials: Continuity is established by use of the same or compatible materials as
  used in the home. Materials of a high quality should be used to reduce the need for
  repair and maintenance.
- <u>Color</u>: Color may be used to soften or intensify visual impact and meet the aesthetic guidelines of this document.
- <u>Timing</u>: A change may be built or installed either by the Homeowners or by a licensed contractor. However, projects that remain uncompleted for a long period of time are visually objectionable. They can be a nuisance and safety hazard for neighbors and the Community. All applications must contain a proposed maximum time period, from start to completion, for construction. If the proposed time period is considered unreasonable, the ACC may disapprove the application.

#### 4.2.4 ACC Decision

Upon approval, the Homeowner should:

- Begin work being mindful of the time of day work is being performed. The Town
  of Cary's noise ordinance specifies that construction work shall be carried out
  between 7 am and 6 pm Monday-Friday, and between 9 am and 6 pm on Saturdays
  and holidays. There shall be no construction work on Sundays. [Cary Code of
  Ordinances, Chapter 22, Article IV, Division 2, Section 22-106].
- Make every attempt to complete work by the date specified on the application. If the work cannot be completed within the time specified, the homeowner should notify the ACC and provide a revised completion date.
- It is the responsibility of the Homeowner to follow any and all applicable permitting and inspection procedures as required by the Town of Cary.
- Allow for walk-through and final approval by the ACC. In all cases, the ACC
  reserves the right to inspect a project at any time to ensure that it is in compliance
  with the approved design.

Upon disapproval, the Homeowner should:

- Modify plans, as per ACC feedback, to meet Community Standards.
- If the applicant disagrees with the decision of the ACC, he/she can appeal the decision using the following process:
  - Within fifteen days after receiving notice of the decision, file a written appeal with the BOD.
  - The BOD establishes the date and time the appeal will be heard; normally it will be heard at the next scheduled BOD meeting. A majority vote of the BOD is required to reverse the ACC's decision.

# 5 Community Standards

#### 5.1 Introduction

This section details the Chesney Glen Community Standards. The ACC is responsible for determining if any aspect of a house or lot does not meet Community Standards. Our Standards are designed to preserve or enhance property values in the Community, and to maintain a harmonious relationship among structures, vegetation, topography, and overall design of the Community.

# 5.2 Specific Community Standards

#### 5.2.1 Antennas/Satellite Dishes

As per Covenants Amendment #2 and modified by FCC Rule 47 C.F.R. Section 1.4000, satellite dishes greater than 39" in diameter, antennas to broadcast radio or amateur radio and "stick" antennas designed to receive distant over-the-air television broadcast are prohibited within the Community. As per the FCC ruling, placement of satellite dishes and antennas, as mentioned above, may be restricted by community HOAs, provided they do not impair their installation, maintenance or use. As per the FCC, "If, however, installation in the rear of the house does not impose unreasonable expense or delay or preclude reception of an acceptable quality signal, then the restriction is permissible and the viewer must comply." Please consider the least obvious location that will still allow for signal reception, and consider screening the dish or antenna from street view, if possible. Please see section 7.1.4 for a website containing more information.

#### 5.2.2 Cars, Boats, Trailers, Commercial Vehicles, etc.

Lot owners shall not be permitted to park automobiles, boats, trailers, campers and all other similar property on the streets in the development. Boats, trailers, campers and other such property shall be parked in a garage or an area screened from the street and adjoining lot view and approved by the ACC. Temporary (less than two days) street or driveway parking of these properties is permitted for their care and maintenance. No vehicles should be parked or stored on the lawn of any lot in the development. No inoperative, unregistered, or abandoned vehicle of any type shall be parked or stored on any lot, street, or common area in the development.

#### 5.2.3 Clotheslines

Clotheslines are not permitted if they can be viewed from any street in the development.

#### **5.2.4** Decks

Decks are allowed in the rear yard but should not protrude further forward than the rear corners of the house. The deck may be painted/stained to match the exterior of the house or with a clear wood finish to match the natural surroundings. All decks must be properly maintained, kept in good repair and adhere to the building codes of the Town of Cary. The deck must be at least 10 feet from all neighboring property lines.

### 5.2.5 Doghouses

Doghouses must be made of quality materials and be painted and roofed so they match the exterior of the home. They must be located on the property in an area that is not highly visible from the street and must be positioned at least 10 feet from all neighboring property lines. The area surrounding the structure should be landscaped such that drainage is not a problem. They must be properly maintained, kept in good repair, and free of materials that may create unpleasant odors.

#### **5.2.6** Fences

Fences are allowed in rear yards but in general should not extend further forward than the rear corners of the house. Fences are not permitted to extend to the front yard or to appear to be in a neighbor's front yard. Preferred fencing styles are board-on-board and picket. Preferred fencing material is pressure treated lumber. The fence may be painted/stained to match the exterior of the house or with a clear wood finish to match the exterior of the natural surroundings, but in all cases must be properly maintained and kept in good repair. Fencing shall match or blend with existing or adjacent fences. Fence gates shall be compatible with the fence in design material and height. Chain link or any other metal type fencing is strongly discouraged.

Rear yard fencing has a preferred height of four feet, but in no case should its height exceed five feet. Whenever possible, the fence should have 1.5 to 2.5 inches of spacing between vertical boards.

# 5.2.7 Grading

Changes to the topography of the lot could result in flooding or improper drainage into a neighbor's yard. Such changes must be approved prior to being started.

#### 5.2.8 Maintenance – Home Exterior

Throughout this document, several references are made to proper exterior home maintenance. Home maintenance includes the following items. Note: any request for an exterior change not covered by these guidelines will be addressed by the ACC as needed.

- Keep paint in good condition
   Note: Changing the current color requires an ACC approval, even if the color already exists in the neighborhood.
- Repair or replace rotten or damaged wood and siding
- Clean or replace wood with fungal growth
- Upkeep lawn and landscaping

#### 5.2.9 Plants and Gardens

ACC approval is not required for most plantings or landscaping treatments that are biodegradable. However, if any planting in hedge or row form is being considered for the front or side/front yards that will act as a "fence", then an application for such addition must be submitted to the ACC for approval. Before starting any digging, please locate all underground wires, cables or gas lines. Vegetable gardens are allowed, but must be kept in the rear yard.

#### 5.2.10 Play Equipment

The preferred material for any play equipment is pressure treated lumber. Any play equipment should be located at least 10 feet from all neighboring property lines. Such items include swing sets, sand boxes, or other stationary equipment. Permanent basketball goals are not allowed on curb areas of the street. Temporary goals must be located on the owner's property in such a manner that the playing area is not in the street. Skateboard ramps are not permitted.

#### 5.2.11 Pools – Above Ground

Our most urgent concerns with swimming pools are the safety of the children in the Community and their aesthetic effect on the neighborhood. There are many lots in the Community that are not conducive to pools given the size and shape of the lots and the proximity to neighboring properties. Complying with the listed guidelines does not ensure the request for a pool will be granted by the ACC.

- For an above-ground pool, the yard must be fenced. It must have a self-latching and self-closing gate with a lock. The fence must be one foot higher than the pool.
- Serious consideration must be given to neighbors who may see the pool from their home or yard.
- The location of the pool must be in the backyard not visible from the front. It must be a minimum of 10 feet from all neighboring boundaries.
- The size of the pool should be in proportion to the available space in the backyard.
   Pool sizes will be determined on a case-by-case basis, as constrained by existing factors.
- The pool pump should be located between the house and the pool. It should be screened from view.
- The pool must be made of quality materials with a manufacturer's warranty on the structure and sides of the pool. It should be well suited for any outdoor setting.
- It is the Homeowners responsibility to consult with the Town of Cary for current permitting and inspection requirements.
- A manufacturer's brochure of the pool must be included in the plans submitted to ACC.

#### 5.2.12 Pools - Below Ground

There are many lots in the Community that are not conducive to in-ground pools, given the size and shape of the lots, and the proximity to neighboring properties. Planning and construction of in-ground pools should adhere to Town of Cary guidelines [TOC Land Development Ordinance 5.3.4(I)], which address details such as fencing and location of the pool within the property, and industry safety regulations. As of the writing of this document, the Town of Cary Ordinance requires:

- All below-ground outdoor swimming pools, hot tubs, or spas having a depth of 18 inches or greater at the deepest point shall be completely surrounded by a fence or wall with a height of no less than four feet. The fence or wall may be made of any suitable and durable material. The fence or wall shall be designed so that a 4½-inch diameter sphere cannot pass through any opening. The principal or accessory building may be used as part of such enclosure.
- All gates shall have self-closing and self-latching devices that keep the gate or door closed at all times when not in actual use.
- Below-ground swimming pools, hot tubs, or spas shall encroach no closer than five feet to the rear lot line and no closer than five feet to the side lot lines.

See the Town of Cary ordinances for any updates and specific issues relating to below ground pools.

### 5.2.13 Shed/Storage Buildings

Detached, freestanding storage sheds are discouraged. Where possible, storage sheds should be attached to the house. Whether attached or freestanding, all sheds must receive ACC approval and meet the following criteria:

- Siding: Must be quality materials finished to match the home.
- Roof: Must be similar to the home in pitch, materials and color.
- Base: Must have suitable foundation and/or constructed floor system.
- Size: Maximum of 120 square feet.
- Placement: Must be behind the house, at least 10 feet from all neighboring property lines, and not in side yard areas that are highly visible from the street.
- Landscaping: Must screen shed from being highly visible.

# 5.2.14 Signs

No commercial signs with the exception of "For Sale" or "For Rent" are permitted. These can be no more than 3' x 3' in size.

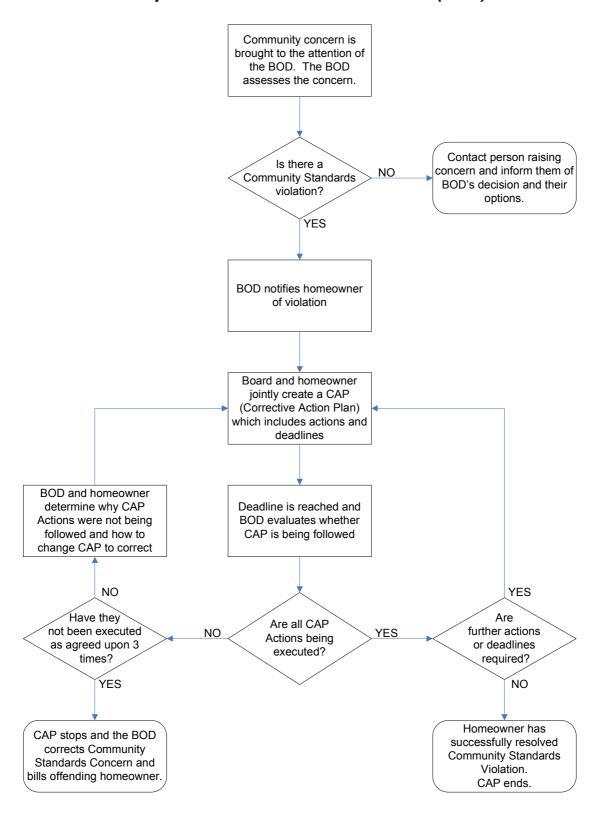
# **6 Corrective Action Process**

# 6.1 Introduction and Purpose

The Board of Directors encourages Homeowners to have open, frank, and non-confrontational discussions with one another when concerns arise. In the event that a Homeowner is not comfortable approaching another Homeowner, or an attempt at such was met with an unfavorable response, the Board of Directors should be contacted to assist in resolving concerns in a fair and objective manner.

When made aware of a Community Standards violation, it is the Board's responsibility to work with the necessary Homeowner(s) to resolve the situation. The HOA Board in office at the time this document was written developed a Corrective Action Plan (CAP) in order to facilitate this responsibility. The CAP is not part of the Covenants, simply a means to resolve any Community Standards violations in a manner that is considerate of the individual Homeowner, but also ensures that the Standards of the Community are maintained and uniformly applied for all Community members.

# 6.2 Detailed Steps of the Corrective Action Plan (CAP)



# 7 Contact Information/References

#### 7.1 Sources for More Information

There are web sites and documents available to learn more about our town and neighborhood, including the Community Standards.

## 7.1.1 Neighborhood Home Page

www.chesneyglenhoa.com/

### 7.1.2 Community Directory

All residents are provided a *Neighborhood Directory*, which is an important source of information about the neighborhood. If you do not have a Community Directory or would like to update your personal information, contact any of the HOA Board members.

# 7.1.3 Town of Cary Web Links

The Town of Cary web site contains in-depth information about the town.

www.townofcary.org

This town web page is a helpful resource with information about various permits required for common home improvement projects.

www.townofcary.org/depts/dsdept/I&P/inpindex.htm

Town of Cary Planning Department, with staff directory

www.townofcary.org/depts/planning/planninghome.htm

Town of Cary Land Development Ordinance

vic.townofcary.org/index.htm

Cary Code of Ordinances

www.municode.com/resources/gateway.asp?pid=13841&sid=33

#### 7.1.4 FCC Web Link

FCC Rule 47 C.F.R. Section 1.4000 Fact Sheet

www.fcc.gov/mb/facts/otard.html