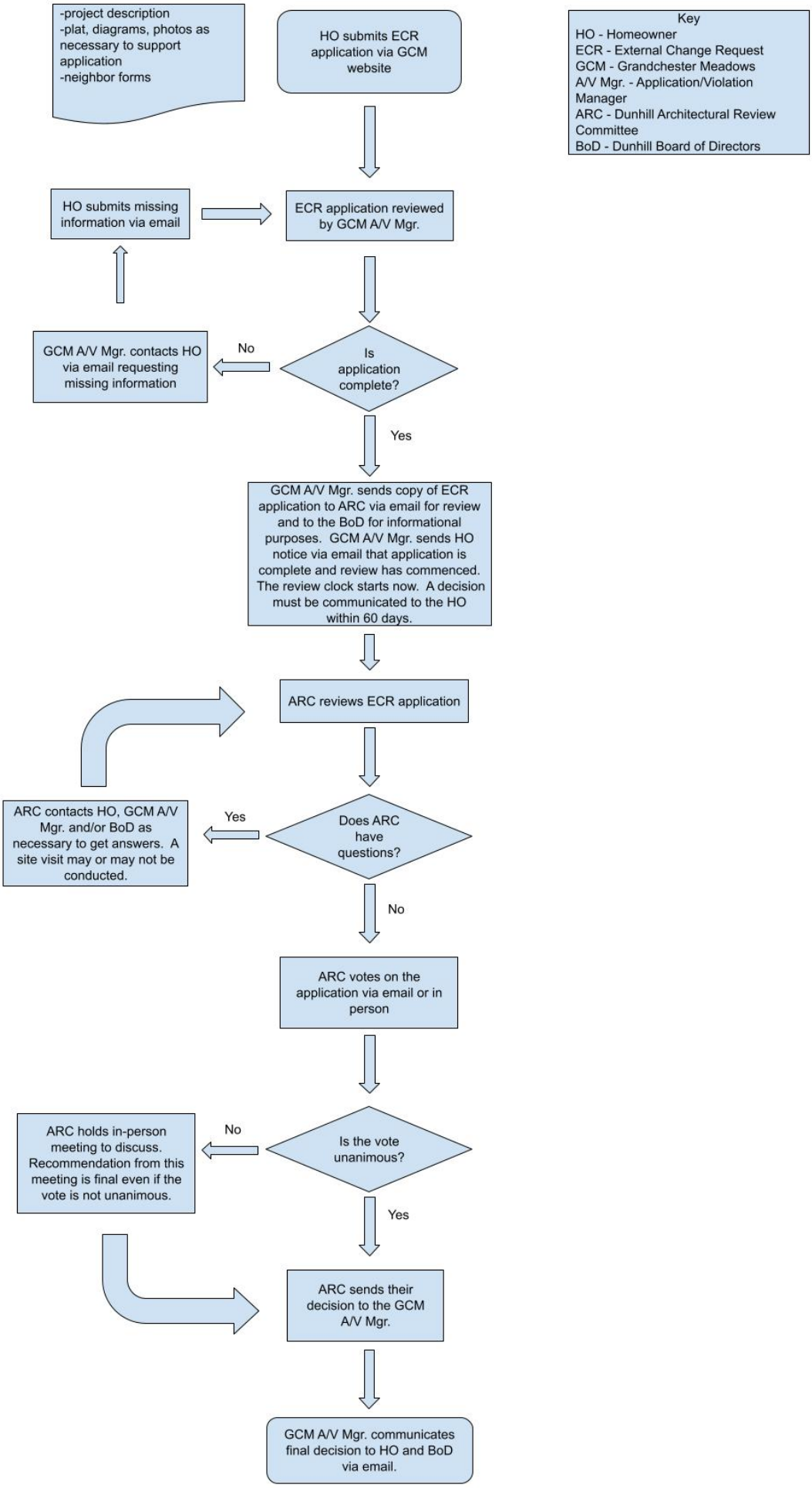Dunhill External Change Request Process