



Windshield Stickers

The gate may be opened using the existing windshield stickers that residents have been provided in the past.



Fobs

The gate may be opened using the existing FOB's that residents have been provided in the past. This is the key to avoid after hours emergencies.



Access Codes

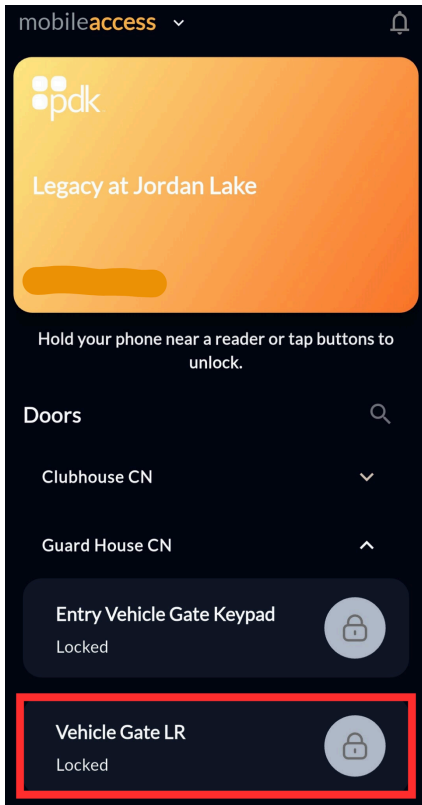


The gates may be opened by entering the access codes (xxxxx) that residents have been provided in the past, into the new "keypad" and pressing the # after entering the digits (shown in picture below).

PDK App

We have transitioned to the **PDK Mobile Access** system to manage community gate entry. This system allows you to unlock gates directly from your smartphone, providing a more secure and streamlined experience.

Once you are logged in to the app you can gain entry through two methods:



- **Manual Trigger:** Open the PDK app. You will see a list of accessible doors or gates. Tap the "**Vehicle Gate LR**" lock icon to trigger the opening mechanism.
- **Keypad Tap Access:** Just as you do at the gym and pool, you can open your PDK app and hold your phone up to the keypad under the overhang at the gatehouse and it will trigger the gate to open.

PDK Tips

- **Bluetooth Connectivity:** Ensure Bluetooth is turned **ON** in your phone settings. The app uses Bluetooth Low Energy (BLE) to communicate with the gate readers.
- **Security First:** Please do not share your login credentials. Each account is tied to a specific user to maintain a clear log of community entry for safety purposes.

Visitors and Deliveries

When you have visitors or scheduled deliveries, and the gates are closed, they should call you either with their cell phone or use the courtesy phone provided. You then open the PDK app, and you will see a list of accessible doors or gates. Tap the "**Vehicle Gate LR**" lock icon to trigger the opening mechanism.

Troubleshooting

If your sticker isn't recognized by the drive-up scanner, please drive around the gatehouse and use the alternative gate openings. These options include the PDK app Bluetooth phone access at the keypad, the PDK unlock door button in your app, or your key fob.

Additionally, please fill out the [Sticker Not Working form](#) on our website to inform us about the malfunctioning sticker. You'll need to provide a photo of your sticker numbers so that Grandchester Meadows can properly add them to your access account.